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# Network Engineer

## Despre mine

I am a highly experienced IT professional with over 15 years of industry experience in various roles, including IT Support, Network Security, Cyber Security, and Cisco Netacad Instructor. I have expertise in CCNA, CCNP, Linux, Linux Scripting, Python for Hacking, and Java Programming. Throughout my career, I have honed my skills in providing excellent IT support to clients, troubleshooting technical issues, and maintaining network security.

As an experienced IT Support professional, I have worked with diverse clients from different industries, helping them with various technical issues, including password resets, internet connectivity issues, and email setup. I have experience with ticketing systems, documenting issues, and escalating problems to higher levels of support when necessary. I have also conducted online IT training classes and certifications, helping learners worldwide to achieve their career goals in the IT industry.

With my expertise in IT Support, network security, and cyber security, I am committed to providing outstanding technical support to clients while ensuring their networks are secure and free from threats. I am dedicated to staying current with the latest IT technologies and techniques, and I am always eager to learn and improve my skills.

Thank you for considering my application. I am excited about the opportunity to contribute my skills and expertise to your organization.

## Experiența profesională

**Cisco Instructor** · Career Institute Cisco Academy · Faisalabad

*August 2013 - Septembrie 2022 · 9 ani 2 luni*

Playing a leading role in running a successful branch by making the right choices to deliver excellent results and achieve retail goals. Responsible for the profitability and maximization of Return On Capital Employed within the branch. Responsibilities:

Developing, implementing and maintaining a business plan for the branch.

Co-ordination sales, purchasing, distribution, warehousing and staff costs.

👤 41 ani  
♂ Masculin  
📍 Basarabeasca  
💰 25 000 MDL



## Preferințe

- Full-time

## Limbi

- **Română** · Nu cunosc
- **Rusă** · Nu cunosc

Focusing on achieving customer acquisition, retention and cross sales.

Managing the daily activities of the branch.

Enforcing the companies' policies, principles, and procedures.

Inspiring and motivating staff.

Identifying then addressing team training and development needs.

Coaching and developing staff to do more and better.

Adherence to regulatory requirements.

Providing excellent service to customers

Interpreting, analyzing and producing sales & financial data.

Enhancing awareness of the company branch and brand.

Liaising with the Area Manager to develop innovative marketing strategies.

Communicating clear business messages to staff.

Responsible for dealing with complex and diverse managerial problems.

**Cisco Certified Academy Instructor (CCAI) ·  
AAHAD IT SERVICES CISCO ACADEMY (3017024) —  
Faisalabad, PK**

*Martie 2009 - August 2013 · 4 ani 6 luni*

Provide quality education as per course curriculum of Cisco Academy for CCNA Routing

and switching, CCNA Security, IT Essentials with passive support of CISCO Support

Center Islamabad (ICT).

Responsibilities:

□ Delivering lectures as per the Cisco Certification Course outline for each course,

covering topics such as networking fundamentals, LAN switching technologies,

routing technologies, network security, and more.

□ Conducting "Packet Tracer Activity & Labs" as per the companion guide for each

course. This involves setting up and configuring Cisco routers and switches

using Packet Tracer, a network simulation tool, to give students hands-on

experience in configuring and troubleshooting networks.

□ Conducting online Chapter Exam, Practice Final Exam, Final Exam, and Skill Based Assessment to assess students' understanding and progress.

□ Preparing the grade book and applying for certificates and letters for students

who successfully complete the course.

□ In addition to these responsibilities, you would also need to have access to

Cisco hardware routers and switches to provide students with hands-on

experience in configuring and troubleshooting real-world

networks. The specific models of hardware routers and switches would depend on the course being taught, but could include models such as the Cisco 1841 router, Cisco 2960 switch, and Cisco 5505 ASA firewall for the CCNA Security course.

### **IT Officer · Shalimar Picker Industry, Faisalabad-PK**

*Martie 2005 - Octombrie 2008 · 3 ani 8 luni*

Computer Hardware Installation and Troubleshooting.

Software Installation and Troubleshooting.

Network Management including cabling, ISA Management, Active Directory

Installation and Managing.

Documentation and Training of installed Software.

## **Studii: Superioare**

### **University of Agriculture**

*Absolvit în: 2005*

Facultatea: IBMS

Specialitatea: Information Technology

### **The Islamia University of Bahawalpur**

*Absolvit în: 2002*

Facultatea: Computer Science

Specialitatea: Computer Science

## **Cursuri, training-uri**

### **Instructor Professional Development**

*Absolvit în 2023*

Organizator: Cisco Netacad

### **IT Essentials: PC Hardware and Software**

*Absolvit în 2012*

Organizator: Institute of Communication Technologies

### **Implementing Cisco IOS Network Security (IINS v1.0) CCNA-Security| 640-553**

*Absolvit în 2011*

Organizator: Lebanese American University